**SUMMARY**

* Over 8+ years of diverse experience in Software Testing with an emphasis on **Functional, Integration, Regression, System Testing of Web-based and Client/Server applications.**
* Experienced Senior Quality Assurance Analyst with a demonstrated history of working in the retail / insurance / Banking / **E-commerce** and Airline industry.
* Skilled in Requirements Analysis, Website and Mobile App testing / Test Automation of Java based application.
* Strong Knowledge of Software **Development Life Cycle** methodologies such as **Agile, Scrum and Waterfall models**.
* Outstanding bug tracking, extremely interpersonal, excellent technical writing skills.
* Have a good understanding of Test execution using **Selenium** Web driver and **TestNG**
* Proficient in automation test execution.
* Expert in Different type defect tracking and reporting.
* Expert in Creating/Developing **Test plans, Test Scenarios, Test scripts, Test cases**.
* Superb Analyzing business requirement and framing them into Use Cases, documenting and submitting the test Reports/Results as per the business formats to the client.
* Experience with **Mobile Application** Testing
* Tested Mobile applications for **iOS** and **Android** devices.
* Experience using **SQL** **database queries** and validated test results for Back end data testing.
* Excellent interpersonal skills, proven team player with an analytical bent to problem solving and delivering under high stress environment.

**EXPERIENCE**

**US Bank, Chicago, IL April 2018 - Present**

**QA Analyst/Tester**

US Bank as one of the largest providers of collateralized debt obligation (CDO) and loan administration services in the U.S. and Europe, we leverage our expertise in the bank loan and securitization markets to deliver comprehensive trustee, administration and agency solutions. Internal US Bank wealth Management users CDO application to ensure the report data Correct.

* Following **Agile** testing methodology, participated in daily **SCRUM** meetings and testing each SPRINT deliverable.
* Perform Different Review meetings with Team.
* Reviewing Requirements, Develop Test plans and Test Scripts form Requirements.
* Develop and Maintain test cases using Test management tool **Version One**
* Developed Fresh test-plans and test-cases with Complete Descriptions after discussing with Stakeholders.
* Perform **Functional , Regression , Smoke, and Acceptance Testing** (**UAT**) for CDO web application US Bank
* Follow **Bug life Cycle** using Defect Tracking tool **Version One**.
* Identify defects in Consultation with product owner and approval by the Product Owner.
* Perform Testing in various environments.
* Perform Go No Go decision process to Team lead, project manager and Scrum master before release moved to production.
* Identified Testing Scope and provide estimation based upon established Entry and Exit criteria, and maintains adherence to risk management guidelines
* Have a good understanding of Test execution using **Selenium** Web driver and **TestNG**
* Active participate in meetings with Stake holders and business line for Testing, lessons Development and learned sessions after a release is completed.
* Analyzed the user requirements by interacting with Agile team

**Lions Clubs of International Oak Brook, IL June 2017 – March 2018**

QA Analyst/Tester

Lions Clubs International, a leading humanitarian organization, Lions Clubs International Foundation (LCIF) supports Lions’ compassionate works by providing grant funding for their local and global humanitarian efforts. Lions Clubs MyLCI Application is used by club members and volunteers within the organization.

* Prepare and validate test plan documents and reports. Maintain QA related processes and documentation.
* Develop and review test case and scenario using Test case creation techniques to have 100% coverage.
* Develop Additional new Test cases and scenario.
* Perform Testing For My LCI(Lions Clubs International) Members web application
* Performed **Functional Testing, Integration Testing, Performance Testing , Security Testing , User Acceptance Testing (UAT) and Effective Regression testing**
* **Tested Mobile applications for iOS and Android** devices.
* Ensure all nonfunctional requirements are met include functional, regression, scalability, security and cross browser testing.
* Follow Bug life cycle using Test Management tool Jira.
* Set priorities and determine the scope and limitations of each test
* Review and audit testing results.
* Executed **Selenium Automation** test scripts using **NUnit**, Modify Automation test scripts based on requirement and Verify **Automation** test result.
* Experience using Selenium IDE. Verify Automation test result.
* Perform Basic to intermediate **SQL** to validate result

**Bank of America Merrill Lynch Chicago, IL July 2016 – May 2017**

QA Analyst/ UAT Tester

Bank of America Merrill Lynch is global investment banking, securities and investment management firm that provides a wide range of services worldwide to a substantial and diversified client base that includes corporations, financial institutions, governments and high net-worth individuals. It provides services in mergers and acquisitions, equity and debt capital markets, lending, trading, risk management, research, and liquidity and payments management through web application and Mobile Application.

* Worked in **Agile Environment** with an ability to accommodate and test the newly proposed changes at any point of time during release.
* Track and respond to client **JIRA** ticket providing all necessary details
* Prepare and maintain Traceability metrics, Use equivalence partitioning, boundary value analysis, and truth table etc., test case creation techniques to have 100% coverage.
* Perform Different meeting with Development, Support, Help Desk and QA teams
* Prepare and review UAT Test strategy, test case and scenario
* Involve with Test Plan, Test Scenario and Test Case review with QA team and different stack holders.
* Performed **Functional Testing, Integration Testing, Smoke Testing, Performance Testing, Security Testing, User Acceptance Testing (UAT) and Effective Regression testing**.
* Track and respond to client JIRA ticket providing all necessary details
* Use multiple tools to complete UI testing, including cross browser testing and Mobile bowers testing.
* Execute Integration Test Case to make sure individual software modules are combined and tested as whole, single Software and they are producing expected results.
* Follow Bug life Cycle.
* Ensure successful delivery of final content by the testing deadline including test sign off reports, any outstanding defects and how they would be handled, and hand off to UAT.
* Check Jira queues for items ready for UAT. These will come throughout the month but much closer to the release date.
* Check Jira queues and update statuses on Taxonomy and/or Congo’s spreadsheets

**Chicago Board Option Exchange (CBOE) Chicago, IL Jan 2016 – July 2016**

QA Analyst/ UAT Test Engineer

Chicago Board Options Exchange (CBOE), the CBOE Futures Exchange (CFE), and other subsidiaries. CBOE, the largest U.S. options exchange and creator of listed options, continues to set the bar for options and volatility trading through product innovation, trading technology and investor education.

Web Based Surveillance (WBS) application is CBOE specific Work Bench Applications used by analysts for reviewing transactions. Which is linked to CBOE‘s Market Reply application and monitor tractions

* Collaborate with agile development teams to understand requirements, define test plans and estimate testing efforts for new features.
* Analyzed and understand requirements during the requirements analysis phase of projects.
* Created and Reviewed test-plans and test-cases in accordance with the business requirements.
* Review and track agile iteration in accordance with testing tasks.
* Tested GUI Based and Web Applications with User Interface testing , Manual Support Testing , Input Domain Testing , Recovery Testing , Compatibility Testing , Installation Testing , Parallel Testing.
* Executed Automation test scripts using QTP, Modify Automation test scripts based on requirement.
* Experience with Selenium IDE
* Participated in the defect analysis and resolution meetings.
* Documented and communicated test results via QC.
* Documented, implemented, monitored, and enforce all processes and procedures for testing is established as per standards defined by the organization.
* Working with databases and SQL to verify data accuracy with GUI and batch process.
* GUI and DB Environment setup for testing ,Prepare GUI and DB environment on Linux using Putty
* Perform Back End Data base Testing using basic to Intermediate level **SQL** queries using **Toad**.
* Prepared status Reports, Bug Reports (Daily, Weekly etc.) and present to project stakeholders.
* Tested App can be accessed on Mobile application, Mobile browser and web browser.
* Performed Smoke, Functional, Exploratory, **Security** (Authorization and Authentication, Session management, Encryption checking of users personal data) regression testing, Browser compatibility testing (Google chrome, Firefox, Internet explorer, Opera)

**Walgreens Deerfield, IL Jun 2015 – Dec 2016**

QA Analyst/ Tester

* Developed and Reviewed test-plans and test-cases in accordance with the business requirements.
* Involved in reviewing and analyzing the functional requirement documents with the Business Analyst.
* Managed and executed the test process, using **Agile Methodology**
* Develop Test case for Web applications and **Mobile applications** (**iOS and Android devices**).
* Tested the outgoing links from all the web pages from specific domain
* Ensure all nonfunctional requirements are met include by executed **functional, regression, cross browser testing and Smoke Testing.**
* Collaborate, Coordinating, communicate, create offshore onshore (onsite) day-to-day activities
* Documenting and Reporting Bugs Using **ALM, Quality Center**
* Worked closely with the Business Users while performing User Acceptance Testing (UAT) in staging environment

**Domino’s Pizza, INC Ann Arbor, MI Aug 2013 – May 2015**

QA Tester/ Mobile Tester

* Partner with the stakeholders to ensure all areas of application are fully tested and issues were clearly logged and prioritized consistently.
* Participate in developer integration, system integration and acceptance testing of all **e-commerce** applications and **Point of sale**.
* Analyzed and understand requirements during the requirements analysis phase of projects.
* Developed and Reviewed **Test-plans and Test-cases** in accordance with the business requirements.
* Develop Test case for Web applications and Mobile applications (iOS and Android devices).
* Documenting and Reporting Bugs Using **Jira**.
* Tested Application in different types of browsers and version, such **as internet Explorer, Firefox, Google Chrome and Safari** to simulate production environment.
* Manage the **defect log** cycle and ensure issues are resolved, include validation of the Fix.
* Tested **Mobile applications** for **iOS** and **Android** devices.
* Performed **Integration, System, Performance** and **User Acceptance testing**, Application testing for **android and iOS.**
* Knowledge on Device configuring various **mobile** related tools and **emulators** like, Monkey talk, Device Anywhere, **Perfecto Mobile**

**JPM Chase Schaumburg, IL Jan 2011 – May 2013**

QA Analyst/ Tester

* Responsible for testing the JPMC **Mortgage** & Loan Origination system
* Analyzed the business requirements, technical requirements, detailed design documents for testability and usability.
* Developed **Test Summary Documents, Test Scenarios**, **Test Data and Test Cases** application.
* Performed **Integration, Functional, Regression and User Acceptance testing.**
* Verified and validated the various vendor reports like Credit, Desktop Underwriter (DU), Loan Prospector (LP), Mortgage Insurance (MI), Appraisal and Title reports.
* Manually verified the validity of the failed test cases. Performed Positive, Negative and Black box testing on the application Tested GUI and functionality of the AUT.
* Documenting and Reporting Bugs Using **JIRA**
* Prepared reports and test results after each release cycle for management and further test planning.
* Involved in the walkthrough meetings with the End User before the UAT Phase.
* Gathered knowledge on various loan types Conventional, **FHA and VA**
* Gathered knowledge on Mortgage loan processing and Point of Sale system.
* Identified the issues regarding requirements inconsistency by working with many corporate levels, including business analysts, project managers and development team.
* Maintain level of Accuracy for Lending related Regulation such as **Reg. Z, Reg. B, and Reg. V.**
* Tested whole application for broken links

**SKILLSET**

* Mobile Application Testing
* Waterfall and Agile environments
* Black Box testing
* GUI, Functional
* System, Ad-hoc
* Smoke, Regression
* User Acceptance testing
* Integration testing
* Mobile Application Testing
* Cross-platforms testing of Web and Client/Server based applications
* Mortgage, Banking/Financial applications
* Retail/Point of Sale applications
* QTP
* Selenium IDE
* Selenium Web Driver
* Quality Center
* Test Director
* ALM
* Version One
* JIRA,
* Confluence
* Perfecto
* IOS And Android
* Zendesk Remedy
* Jenkins, Maven